

## MANUFACTURERS PRODUCT WARRANTY & GUARANTEE

### WARRANTY AND TERMS

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|------------------|-----------|
| ➤ Shower Screens | 12 Months |
| ➤ Mirrors        | 12 Months |
| ➤ Splashbacks    | 12 Months |
| ➤ Wardrobes      | 12 Months |

### CONDITIONS

If a fault in the product during the term of warranty which is due to poor workmanship or materials, Civic will either repair or replace the product (at its discretion) at no charge to you, during normal working hours.

The warranty applies to the original residential purchase only and is not transferable. Satisfactory proof of purchase date must be furnished at the time of notification of defect for any claim under warranty to be enforceable.

A charge will be applied for a service call made where the Civic product is not faulty.

The warranty is in addition to and in no way limits, varies OR excludes any express or implied rights and remedies under any relevant legislation in the state or territory of sale.

### EXCLUSIONS

This guarantee does not cover the following:

- Damage resulting from unauthorised installation, or alteration and/or
- Modification of the product
- Misuse or abuse of the product
- Damage caused by acts of God such as fire, flood, storm and tempest.
- Civic will not be liable for any incidental or consequential loss or damage arising from the installation OR operation of the product and/or failure of any part for any reason whatsoever.
- Normal wear and tear of the product.
- Cleaning and maintaining the product, otherwise than, and in accordance with the instructions overleaf.
- Component hardware beyond the warranty period offered by the manufacturer.
- Mould growth on silicone
- Glass breakage
- Product that is not fully paid for
- Slight colour variations on metal finishes
- Glass bows and imperfections with tolerance according to Australian Standards AS2208-1996

## Care of your Civic Product

### Cleaning & Maintenance

#### Shower Screens:

- Start by making your 50/50 solution of white vinegar and water. Pour it into an all-purpose plastic spray bottle.
- Spray on your glass and leave for several minutes, this will help dissolve any mineral deposits that may have built up on the glass surface then wipe down with a damp microfibre cloth. Just be sure that your cloth is completely clean and free of abrasive particles or soap residue.
- Rinse your cleaning cloth regularly to remove accumulated residues and any abrasive particles it may have picked up.
- For best results rinse the shower screen with plain water when you're finished and dry using a rubber squeegee or soft dry cloth.
- We recommend using a squeegee to wipe down your shower after every use to help reduce the buildup of soap scum and mineral deposits.

#### Mirrors:

- Apply mild soap or detergent to glass either by spraying or using a grit free cloth or sponge saturated with the cleaning solution.
- If using solvent cleaners care should be taken to avoid contact with glazing sealant and other associated materials which may be affected by solvent, manufacturer's directions must be followed at all times when using solvents.
- All surfaces should be washed down with clean water after applying cleaning solutions.
- Surfaces may be dried using a squeegee or a clean lint free cloth.
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive similar tools be used on any surfaces.

#### Splashbacks:

- Apply mild soap or detergent to glass either by spraying or using a grit free cloth or sponge saturated with the cleaning solution.
- If using solvent cleaners care should be taken to avoid contact with glazing sealant and other associated materials which may be affected by solvent, manufacturer's directions must be followed at all times when using solvents.
- All surfaces should be washed down with clean water after applying cleaning solutions.
- Surfaces may be dried using a squeegee or a clean lint free cloth.
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive similar tools be used on any surfaces.

#### Wardrobes:

- Apply a mild soap or detergent to the frames using a grit free cloth or sponge.
- If using solvent cleaners care should be taken to avoid contact with glazing sealant, manufacturer's directions must be followed at all times when using solvents.
- All surfaces should be washed down with clean water after applying cleaning solutions.
- Surfaces may be dried using a clean lint free cloth
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers abrasive or similar tools be used on any surfaces
- Weight restriction on top shelf is to be no more than 50kg.

All products are manufactured and installed in accordance with Civic Shower Screens & Wardrobes' recommendations.

Kind Regards

Lance Styles  
Director